



**"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21<sup>ST</sup> CENTURY"**

# **Sewerage & Water Board OF NEW ORLEANS**

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## **BOIL WATER ADVISORY**

### **A Boil Water Advisory Issued to residents and businesses east of 19000 Chef Menteur Highway including Venetian Isles**

Sewerage and Water Board and State DHH officials are warning the residents of a section of New Orleans east of the 19000 block of Chef Menteur including Venetian Isles not to drink, make ice from, brush teeth, bathe or shower, prepare or rinse food with tap water unless it has been properly disinfected, until further notice.

A hydrant was struck in the 19000 block of Chef Menteur Highway this morning resulting in the loss of water pressure to Orleans Parish businesses and residents east of the intersection where Highway 11 intersects Chef Menteur Highway including the community of Venetian Isles. Once pressure has been restored this afternoon, businesses and residents in the affected area are advised to boil their water out of an abundance of caution until bacteriological tests can confirm that the water is safe for use and consumption.

According to Marcia St. Martin "we believe it is in the best interest of our customers in the affected area to be proactive and issue this precautionary advisory."

Use or consumption includes but is not limited to drinking, cooking, brushing teeth, preparing food and bathing. Officials are cautioning users in the affected area to disinfect their water before consuming it or using it for food preparation by the following means:

**Boil water for one-minute in a clear container. The one-minute boil time begins after the water has been brought to a rolling boil. The flat taste can be eliminated by shaking the water in a bottle.**

Bottled water will be made available in limited quantities for the basic needs of residents in the area, and will be distributed from the Fire Department Station #31, located at 4300 Alba Road.

The Fire Department is well aware of the problem and is ensuring residents that they will have more than sufficient protection during this water emergency. The Fire Department has a fire engine at Engine 31 which holds 1,000 gallons of water and a water tender which holds 3,900 gallons of water has been sent to Engine 31 quarters until the emergency is over. In addition, Engine 37 located at 13400 Chef Menteur Highway will be available with a tank that holds 750 gallons of water and a water tender which holds 1,500 gallons.

The department will also be able to draw water for fire protection from any body of water in the area.

This boil advisory will remain in effect until further notice.

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